

MSSC NEWS

Shelley Duncan selected to lead Central Plains and Project Access

Shelley Duncan, president and CEO of Emberhope, has been selected as the new executive director of Central Plains Health Care Partnership and the Project Access program.

Duncan has led Emberhope, parent of Youthville and other child welfare and counseling programs, for 12 years and has been with the organization for 18 years in all.

Dr. Thomas Bloxham, president of Central Plains' 15-member board of directors, said Duncan's extensive nonprofit experience made her the ideal candidate.

"Shelley's many years working in human services have prepared



her to lead our programs into a new era," Dr. Bloxham said. "Just as important, it became clear during the search and interview process that her personal values are closely in step with those of Central Plains Health Care Partnership."

Duncan will join Central Plains on July 31. "I am really looking forward to getting to know the staff, and to joining them in helping continue the long history of Project Access," said Duncan, who found



Shelley Duncan says the mission of Project Access and the CPHCP were a good match for both her personal values and her nonprofit experience.



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SAVE THE DATE: July 18

Don't miss out: July 11 is last day to register to vote

Wichita City Council Districts 1, 3 & 6: HEALTH FORUM

Meet the CANDIDATES

Listen. Learn. Ask.

July 18 2017
5:30 - 7:00 PM
Venue 332 AT THE Scottish Rite
332 E. 1st
For getting to work "Save the Date!"

Don't miss this opportunity to hear candidates share their positions on health issues with local voters

SPONSORED BY:
Health Alliance
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Health & Business Coalition of Wichita
Kansas Society of Family Physicians
Medical Society of Sedgwick County
Project Access and Central Plains Health Care Partnership
Public Health Council on Health Care
Wichita Community College
Wichita Medical Research & Education Foundation
ASSISTED BY: Wichita League of Women Voters

Find out where Wichita City Council candidates stand on health issues at a forum sponsored by the MSSC, Health ICT, KAFP and others.

When: 5:30 to 7:30 p.m.

Where: Scottish Rite Temple, 332 E.1st

Medical Provider Resources handles details so physicians, facilities can focus on work

Details. They're the specialty of Medical Provider Resources, along with quick turnarounds and customer service.

"In this business, we're judged by volumes and turnaround times," said Vicki Bond, chief executive officer, noting that MPR does well in both categories.

For MPR, the standard on turnaround times for completing an initial appointment file is 33 calendar days or less, a goal it often exceeds. In April, for example, initial appointment files averaged 25 calendar days. "The sooner we can get the file primary source verified, the sooner we can get the provider to work at the hospital," Bond said.

"MPR is a one-stop credentialing shop," she said, providing primary source verification for initial appointments and reappointments, provider insurance enrollment,

network credentialing and recruitment credentialing.

As a subsidiary of the Medical Society of Sedgwick County, MPR is physician-

owned and one of just three credentialing services in the country that are parts of a county medical society (others are in Colorado Springs and Lexington, Ky.). MPR is governed by a board of seven MSSC members, and Dr. Zachary Kuhlmann is the current president.

"MPR offers an invaluable service to physicians and health

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CEO Vicki Bond

June 2017



Physicians who care for ... our patients, our community, and our profession.

MSSC
MEDICAL SOCIETY OF
SEDGWICK COUNTY

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June President's Message



by Denis Knight, DO —

On the final day of the recent AMA annual conference in Chicago, delegates passed a resolution supporting a new policy to improve medical student and physician access to mental health care.

Our group from the Medical Society of Sedgwick County included AMA delegate Terry Poling, MD, alternate delegates Jay Gilbaugh, MD, and Fadi Joudi, MD, President-elect Jed Delmore, MD, Donna Sweet, MD, and Executive Director Phillip Brownlee. We all understood the need for the policy, but it was still striking to hear AMA board member Omar Z. Maniya, MD, explain its impetus:

“We are concerned that many physicians and physicians-in-training are dealing with burnout, depression and even suicidal thoughts, and we find it especially concerning that physicians have a higher rate of suicide than the general population. We are committed to supporting physicians throughout their career journey to ensure they have more meaningful and rewarding professional experiences and provide the best possible care to their patients.”

The topic of burnout brought to mind an earlier heartfelt discussion among the Heart of America caucus. There, Kansas Medical Association member Richard Warner, MD, spoke about a resolution regarding electronic health records and their adverse impact on the delivery of health care and on physicians' time interacting with patients. It was noted that electronic health records were the leading cause of dissatisfaction among physicians, which leads to burnout. The second leading cause was a loss of control of our profession within the American health care delivery system. For these reasons, many physicians who had much to contribute to society were retiring from practice rather than continue struggling with what seemed an impossible task.

During our discussions, I was surprised to learn that burnout is a relatively recent term, one first described in 1974 by a psychologist named Herbert Freunberger. He defined the phenomenon as

This was my first national AMA meeting. I was most impressed by the scope and breadth of concerns/issues presented as possible resolutions to be considered for AMA endorsements. I was equally impressed with how receptive the



AMA delegates were to issues raised by medical students, resident physicians and fellows in training. The Kansas delegation led by Dr. Poling is well connected and represents the

physicians of Kansas well. Our elected officials in Washington would benefit from seeing how delegations from different parts of the country and from different medical specialties manage to reconcile differences and come to a mutually acceptable compromise of the issues raised.

— Dr. Jed Delmore



ABOVE: Kansas delegates and alternative delegates at the AMA annual meeting. Front row: Drs. Art Snow, Terry Poling and Richard Warner. Back: Drs. Fadi Joudi, Rob Gibbs and Jay Gilbaugh.



LEFT: Dr. Donna Sweet speaks during an AMA session. Dr. Sweet was a delegate for the American College of Physicians.



Visiting with members of the Oklahoma delegation at the AMA meeting.

when a person faces a long-term, unresolvable stress, and that is certainly an apt definition of what many feel has been occurring within our profession in the last decade. The changes not only with the electronic medical records and data entry but also with rising health care costs, shrinking reimbursements, high copayments and deductibles, prior authorizations and worsening financial barriers for access to care are well known and well described.

My message to our members today is that we at the MSSC recognize and understand – because we indeed experience – how you are feeling and want to help in any way we can. If this means simply talking, then please call us. If it means setting up support groups or facilitating assistance, let us know. We are facing a physician shortage in our country and we don't need to lose any more valued members of our physician community due to burnout. Together, we can address this widespread problem, and the MSSC – your fellow physicians – can help.

Attending the AMA meeting is always a learning experience for me. Health care issues that affect our communities are discussed and debated. One relevant issue during this meeting was the emergence of new psychoactive substances (NPS). These designer drugs of abuse include synthetic opioids and cannabinoids (Street names include K2 and Spice), as well as stimulants and hallucinogens. It is alarming to know that the development of these agents is outpacing the medical community's ability to identify these substances and educate the physicians about their side effect profiles. These powerful and dangerous agents have been associated with overdoses and deaths. This calls for collaborative effort between EMS, doctors, hospitals and law enforcement officials to combat this emerging public health threat.

— Dr. Fadi Joudi

Health care issues during a legislative session dominated by taxes and schools

The Kansas Legislature finally wrapped up its 2017 session early in June, reaching deals on taxes, revenue and, it hopes, a school funding package that will pass muster with the Supreme Court.

Legislators restored – retroactively to Jan. 1 – taxes on LLCs and others exempted five years ago and then overrode the governor’s veto and went home. Budget issues and school funding dominated the session, of course, but several health-related bills moved ahead. They include:

House Bill 2079, supported by KMS, KHA and others, reverses the 4 percent payment cut to Medicaid providers. It passed both the House and Senate and was recently approved by the governor.

House Bill 2026 was introduced by KMS and other provider groups and is intended to increase standardization, encourage uniform processes and improve the appeals process for claims adjudication within KanCare. The bill underwent revisions during a House-Senate conference committee, changes sought by KDHE to make the bill more workable while still resolving provider concerns.

Legislative Wrapup

The governor signed the bill after passage in both chambers.

House Bill 2278 repeals the requirement on state health care facilities and mental health facilities to either allow licensed individuals to carry firearms or significantly increase security measures. The bill had strong support in both the House and Senate, and the governor let it become law without his signature.

House Bill 2044, to expand Medicaid, passed the House and Senate with strong majorities but lacked the votes to override the governor’s veto. It did not come up during the wrap-up session that brought the tax and school funding deals.

House Bill 2027 addressed the re-enactment of institutional licenses and allowed providers of direct primary care (i.e. physicians practicing under medical retainer agreements) to bill patients for anatomic pathology services as long as the provider and the cost of services are disclosed to the patient. It passed both houses and was signed by the governor.

– Adapted from the Kansas Medical Society

MPR *continued from page 1*

care providers. We must complete credentialing paperwork for everyone from insurance companies to hospitals. MPR saves physicians time, allowing us to only complete one verification application. After all, a physician’s time is often their most coveted commodity,” Dr. Kuhlmann said.

“MPR is a for-profit that exists to support the MSSC and its mission. And we try to do it well,” Bond said. She has led MPR since it formed in 2011 from the merger of her company, Medical Staff Services Inc., and Kansas Physician Information Verification Program, a service established by the MSSC in 1992.

As of April, MPR had 8,318 providers in its system, 65 contracts with hospitals, 39 contracts for provider enrollment and one for network credentialing. “No other credentialing verification service in the country has more than 100 contracts,” Bond said.

Customer service has always been a key element of MPR’s mission, and it recently began an initiative to measure how it’s doing. The company is sending surveys out with completed files, and also calling clients to follow up. Since much of its work occurs electronically or by phone, they are striving to get face to face.

“It’s great feedback for us. It’s one of the indicators to see if we’re meeting the need,” Bond said. “I’m proud of my team when I get the feedback we do.”

Primary source verification for initial appointments and reappointments of physicians and allied health practitioners is at the heart of MPR’s services. Staff verify data, submit paperwork and do needed follow-up for hospitals, doctor groups, rehab facilities, ambulatory surgery centers and other clients. The company can tailor services and contracts to fit a client’s specific needs, including monitoring for expiring licenses, DEA registrations and insurance.

Once assembled, all the information is kept in MPR’s secure files and can be sent to obtain privileges at other facilities.

“The win for the physician and the allied health provider is that they just complete one application,” Bond said. “The physician can initiate the process and their file goes to all the facilities where they want privileges.”

MPR has the resources and staff expertise and experience to handle a range of services

for providers. This year, the MPR board made a significant investment in new software that could accommodate that range, as off-the-shelf programs that can handle one service often are not suited for another. MPR hired a local firm, Cornerstone Design and

Development, to handle the programming that would its diverse needs.

In addition to primary source verification, MPR’s services include:

Provider (Insurance) Enrollment: MPR staff process applications for all types of insurance enrollment, including Medicare, Kansas Medical Assistance Program and a host of insurers. “We know enrollment is no simple process, and our work allows practice managers and physicians

to concentrate on patient care,” Bond said.

Recruitment Credentialing (Provider Background Checks): MPR collects meaningful data on providers for facilities, practices and others that are recruiting. The data can then serve as the basis for a credentialing file.

Network Credentialing: MPR ensures networks that providers are network worthy and meet all the accreditation and licensing requirements and deadlines. The depth of the verification can be tailored to the client’s individual needs.

MPR collaborates closely with ProvidDRs Care, providing network credentialing for the MSSC-owned subsidiary whose network includes over 12,000 providers and 169 hospitals in Kansas and adjacent states. That work has kept both affiliates busy since Medica, a Minnesota-based insurer, chose ProvidDRs Care as its partner for serving Kansas under the Affordable Care Act. “Everybody’s coming together to make sure that happens. It’s a team effort,” Bond said.

Recently, MPR “rapidly verified” a batch of appointments for Via Christi, handling a dozen files at once (they usually do about 40 a year for the client). Led by initial appointment team lead Carol Jones, and working into a weekend, MPR met the tight deadline.

“We were working long hours to trying to meet the deadline, and we were successful in completing all the files for the Via Christi credentials committee,” Bond said.

That Monday, she was greeted by several emails thanking MPR for its speed.

“It’s so nice to have your hard work recognized. It reaffirmed that we’re meeting the need,” she said.



LEARN MORE

Interested in finding out more about MPR’s services? See its website, medicalproviderresources.com, or contact Vicki Bond at (316) 683-0178 or vickibond@mprcred.com

11 MSSC member physicians named Health Care Heroes by Business Journal



Dr. Bartal



Dr. Ross

Eleven MSSC members are among 39 individuals and organizations honored recently as Health Care Heroes by the Wichita Business Journal.

Dr. **Ely Bartal**, medical director of Kansas Surgery and Recovery Center, and Dr. **Dennis Ross** of Kansas Nephrology Physicians – and 2007 MSSC president – are winners of lifetime achievement awards. They and other winners will be recognized at a dinner Aug. 3 at the Hyatt Regency Wichita.

Other MSSC members honored and their award

category are: **Jacques Blackman**, physician; **Michael Brown**, physician; **Gerard Brungardt**, health care educator; **Ron Hunninghake**, physician; **Gretchen Irwin**, health care educator; **Kim Molik**, physician, **Brian Pate**, health care innovations; **Anthony Pollock**, physician; and **Pavan Reddy**, community outreach.

In addition, Jaydoc Clinic and KU Pharmacy were honored as health care educators, while the Children's Mercy Type 2 Diabetes Prevention Clinic was named in the health care innovations category.



Dr. Blackman



Dr. Brown



Dr. Brungardt



Dr. Hunninghake



Dr. Irwin



Dr. Molik



Dr. Pate



Dr. Pollock



Dr. Reddy

Duncan *continued from page 1*

Central Plains' emphasis on partnership an attractive aspect. "Collaboration is really important to me, and it's very important that we work together to serve those in need. No one person can do everything. No one organization can do everything."

Project Access coordinates medical care for lower-income residents – mostly working in the service sector – who are among 60,000 people in Sedgwick County who lack medical insurance or don't qualify for Medicaid or Medicare. Since 1999, it has arranged medical care, services and prescription medications for more than 13,000 patients.

The program has the support of more than 620 physicians, eight hospital systems, 13 dentists, 91 pharmacies and other allied health providers who donate time and services. It has surpassed \$190 million in donated care and services.

Duncan has worked with Emberhope, formerly Youthville, since 1998, and her earlier roles included vice president of clinical services and chief program officer. Emberhope has 100 employees and serves more than 1,000 clients a year.

Duncan replaces Anne Nelson, who retired earlier this year but continued to consult with the Central Plains board while Tricia Petz, director of operations, served as interim director. Nelson had served as executive director of the partnership, a nonprofit affiliate of the MSSC, since its founding in 1999.

Nelson welcomed Duncan's appointment as executive director. "Central Plains will be in very good hands in the future. It has an outstanding board and staff, and a wonderful mission," Nelson said. "It has been an honor to do this work on behalf of our community."

Duncan has known Nelson for many years, and "I have big shoes to fill," she said. "I am very thankful and honored that the board chose me for this role."

"The organization and its services really fill a need and are in line with what is important to me and the community," Duncan said.

"Everyone should have access to good health care and its mission matches with that," she said. "I've worked with many people who do not have health care, and it makes such an impact on their life. It's wonderful to think that I can be part of an effort to really help these people."

KHIN exercises legal option and concludes its working arrangement with WHIE

The Wichita Health Information Exchange, founded in 2009 as a nonprofit affiliate of the MSSC, has worked in partnership with the Kansas Health Information Network since 2012 to share patient information among doctors, hospitals and other health care providers and facilities.

In late April, KHIN exercised its legal option to terminate, effective July 1, a memorandum of understanding regarding the working arrangement with WHIE. As of that date, KHIN alone will handle all new and existing participation and business agreements with practices and facilities.

Through the network, more than 9,000 providers securely access medical records for over 3 million Kansans. The network includes more than 100 Kansas hospitals, 670 ambulatory sites and 770 bidirectional sites (doctors' offices, hospitals, public health



departments, safety net clinics).

With the change, WHIE project manager Allen Laramore will become a project manager with Topeka-based KaMMCO Health Solutions, which services KHIN participants.

"Nothing should change as far as the ability for our clients to continue utilizing KHIN," said Dr. Ron Brown, president of the WHIE board of directors. "The WHIE as currently structured has completed its mission and the ongoing work continues

to be done by KHIN."

WHIE will remain incorporated as a 501 (c) 3 nonprofit, he said. Its plans for the future are yet to be determined, but the WHIE board would be glad to hear suggestions about how its mission could be redirected. Feel free to email Dr. Brown at ictfamdoc@aol.com.

MEMBERSHIP

Members of the Society who know a good and sufficient reason why any of the following applicants are not eligible for membership are requested to communicate with the Medical Society of Sedgwick County, 683-7557

[BC] Board Certified [R] Residency [F] Accredited Fellowship
[AT] Additional Training [F*] Unaccredited Fellowship

ELECTED TO PROBATIONARY



Erika Burke, MD
[BC] Family Medicine
KUSM-Wichita Family Medicine
OFF: 293-2607 / FAX: 293-2696
1010 N Kansas, 67214

Medical education obtained at University of Iowa College of Medicine 5/10; Residency in Family Medicine at Exempla St. Joseph Hospital 6/13.



Daniel Dang, MD
[BC] Pathology
Southcentral Pathology Laboratory
OFF: 268-5657 / FAX: 291-7981
929 N. St. Francis 67214

Medical education obtained at University of Texas Medical Branch 6/12; Residency in Pathology and Fellowship in Gastrointestinal & Liver Pathology at University of Texas Southwestern 7/12-6/17.



Brian Goentzel, MD
[BC] Anesthesiology
Via Christi Clinic
OFF: 613-4670
1947 Founders Circle, 67206

Medical education obtained at University of Oklahoma 5/09; Residency in Anesthesiology and Fellowship in Pain Medicine at Texas A&M 7/09-6/15.



Bryan Henderson, MD
[BC] Pediatrics
Wesley Medical Center
OFF: 962-2000
550 N. Hillside, 67214

Medical education obtained at University of Kansas 6/90; Residency in Internal Medicine & Pediatrics at Albany Medical Center



Daniel J. Hulse, MD
[BC] Radiology
Kansas Imaging Consultants
OFF: 689-5050 / FAX: 689-6192
3600 E. Harry 67218

Medical education obtained at University of Kansas 5/07; Residency in at KUSM-W Radiology 6/12.



Christi L. Leach, MD
[BC] Psychiatry
[BC] Geriatric Psychiatry
Via Christi Psychiatry Clinic
OFF: 689-9205 / FAX: 689-6457
1131 S. Clifton, S-A, 67218

Medical education obtained at University of South Dakota 5/205; Residency in Psychiatry at University of South Dakota 6/09; Fellowship in Geriatric Psychiatry at University of South Florida 7/16



Daniel J. Morgan, MD
[BC] Family Medicine
Premier Hospitalist of Kansas
OFF: 755-0144 / FAX: 755-0144
P.O. Box 2007 67208

Medical education obtained at University of North Dakota 5/10; Internship and Residency in Family Medicine at Wesley Family Medicine 7/10-6/13.



Melissa L. Penny, DO
[BC] Family Medicine
Via Christi Family Medicine
OFF: 268-5000 / FAX: 858-3458
707 N. Emporia, 67214

Medical Education obtained Kansas City University of Medicine and Biosciences; Residency in Family Medicine at Via Christi Family Medicine 6/10.



Daniel Rivera, MD
[BC] Anesthesiology
Kansas Professional Anesthesia & Pain Management Specialists
OFF: 618-1515 / FAX: 618-8635
1515 S. Clifton S-200, 67218

Medical education obtained at Ross University School of Medicine 11/05; Residency in Anesthesiology at University of Missouri Kansas City School of Medicine 12/10.

ELEVATED TO ACTIVE

Raid Abu-Awwad, MD
Taylor L. Bertschy, DO
Bruce A. Bowser, MD
Melinda A. Bron, MD
Rafael E. Cabrera Salinas, MD

Christopher D. Cassidy, MD
Marcus A. Kater, MD
Dee Lochmann, DO
Paul P. Maraj, MD
Eugene R. Peterson, MD

ROSTER UPDATE

Keep your 2017 Roster current with this information:

REINSTATED TO ACTIVE

Alan Albarracin, MD
Donald James, MD
Eiad Nasser, MD
Jacob Reed, DO
Matthew Sinnwell, MD
Beryl Yaghamai, MD

RETIRED

Ramaiah Indudhara, MD
Mei Cheng, MD
Linus Ohaebosim, DO

DROPPED

Reginald Fears, MD - Moved out of area
Maria Chang, MD - Moved out of area
Molly Carroll, MD - Moved out of area
Ernesto A Eusebio, MD - Moved out of area

In Remembrance

MSSC extends its condolences to the family of Dr. Krause.

Family medicine physician **Roland L. Krause** died June 13, 2017. Dr. Krause graduated from University of Kansas Medical School in 1953 and completed his internship at Wesley Medical Center in 1954. He practiced in Goessel, Kan., from 1954 to 1966, and did his internal medicine fellowship at Wesley before serving at a Mennonite hospital in Taiwan in 1968 and 1969. He completed his internal medicine residency in 1970 at Wesley and joined Hillside Medical Office in 1971. Dr. Krause practiced at Hillside until 1985, when he went on to volunteer with the Mennonite Central Committee.



Teaching simulation: MSSC member Dr. Elisha Brumfield shows the simulations lab to community members during a Jayhawk Docs Live event at the University of Kansas School of Medicine-Wichita.

Earl Mills scholarships available

The Earl L. Mills Educational Trust is accepting applications from practicing physicians for scholarship funds to support additional study in medicine lasting 4-12 months at an approved institution or to attend local educational seminars offering post-graduate opportunities. Applicants must have practiced in Kansas for at least five years and be a member of a medical group no larger than five. The deadline is Aug. 31, 2017. To request an application, call Stephanie Clausen with INTRUST Bank at 383-1912.

Michael Hunter to head Health ICT

Michael Hunter has been hired as the new project manager of Health ICT, the grant-funded MSSC affiliate that works to reduce obesity, diabetes, heart attack and stroke in Sedgwick County.

Hunter, who will join Health ICT on June 30, has been director of development and community outreach for Hunter Health Clinic. He oversaw grant writing and management, worked with its community partners, and managed social media and external communications. He has extensive experience in substance abuse counseling and program management.

He replaces Becky Tuttle, who led Health ICT since its formation in 2015 and has moved to the Greater Wichita

YMCA to become its community development director.



“The difference that Health ICT has made in the community is substantial, and it’s exciting to join a team that’s highly

functioning and focused on some of the great health issues of our time,” Hunter said.

“Taking on a project of that scope and seeking ways to grow its influence is something I find personally gratifying.”

Often collaborating with other organizations in the community, Health ICT’s efforts include workplace wellness, working to draft and promote collaborative practice agreements between doctors and pharmacists, and promoting healthy eating and active lifestyles.

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Managing Editor: Phillip Brownlee, executive director